

DATA MAINTENANCE

Ensure the integrity of your asset data with Geomatic Technologies' onshore-offshore data maintenance model

YOUR BUSINESS DEPENDS ON HIGH-QUALITY ASSET DATA.

Complete, accurate and timely information about assets is essential to the efficient, effective and, above all, safe delivery of services. It's also vital for fast and confident response in emergency.

High-quality data also has wider significance with businesses in the Australian energy sector increasingly relying on it to proactively manage, optimise operations and identify opportunities. Analysis and insight also guides strategy, drives innovation and allows the business to realise the maximum return on investment on their assets.

With both the volume and value of data increasing, it becomes more important to remove complexity and get the governance right to ensure quality, transparency and efficiency.

A LOT IS AT STAKE. DATA INTEGRITY IS ESSENTIAL.



A cost-optimal data maintenance model that delivers high-quality, timely data for operational and strategic decision-making is essential to a utility business.



Dr Allen Tam
Asset Intelligence and Insights Manager,
AusNet Services



Reduce the cost of data maintenance without compromising service or safety

The option to reduce costs by carrying out data maintenance offshore has been available for years now but few network owners have taken up the opportunity because of concern about risks to service, safety and information security. Other barriers are the cost of developing and testing a workable model, the potential pain of transition, and the unknown quantity of managing a contract with an offshore supplier once in business-as-usual mode.

Geomatic Technologies' investment in our offshore partnerships in every aspect of process design, systems, standards and training means that you can take advantage of the considerable cost savings of off-shoring data maintenance without risk.



AusNet Services creates an average 30-40,000 new data items a month which we update in 2-5 days at an error rate of less than 1%—with services like Dial Before You Dig you need those standards. We set them and with our offshore partners we meet them.

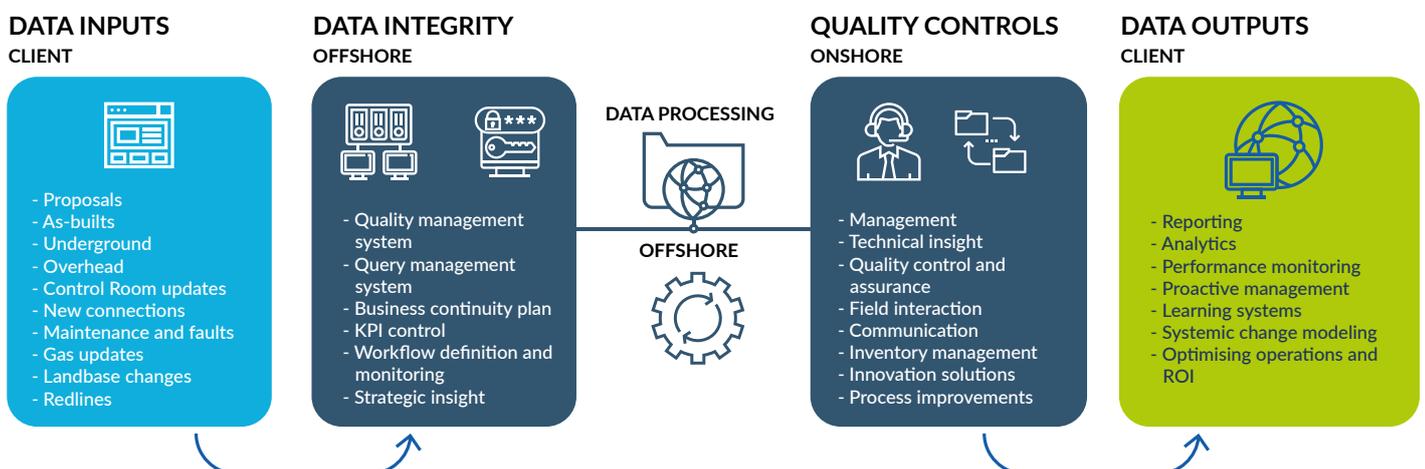


Garry Beacroft,
Senior Manager – Data Maintenance
Geomatic Technologies

DATA INTEGRITY

Geomatic Technologies has developed a model that guarantees data integrity from the moment your staff enter information in the field or at the desk to the moment you call on it for any business-critical decision. This model is also designed to ensure service continuity so that data integrity is always there.

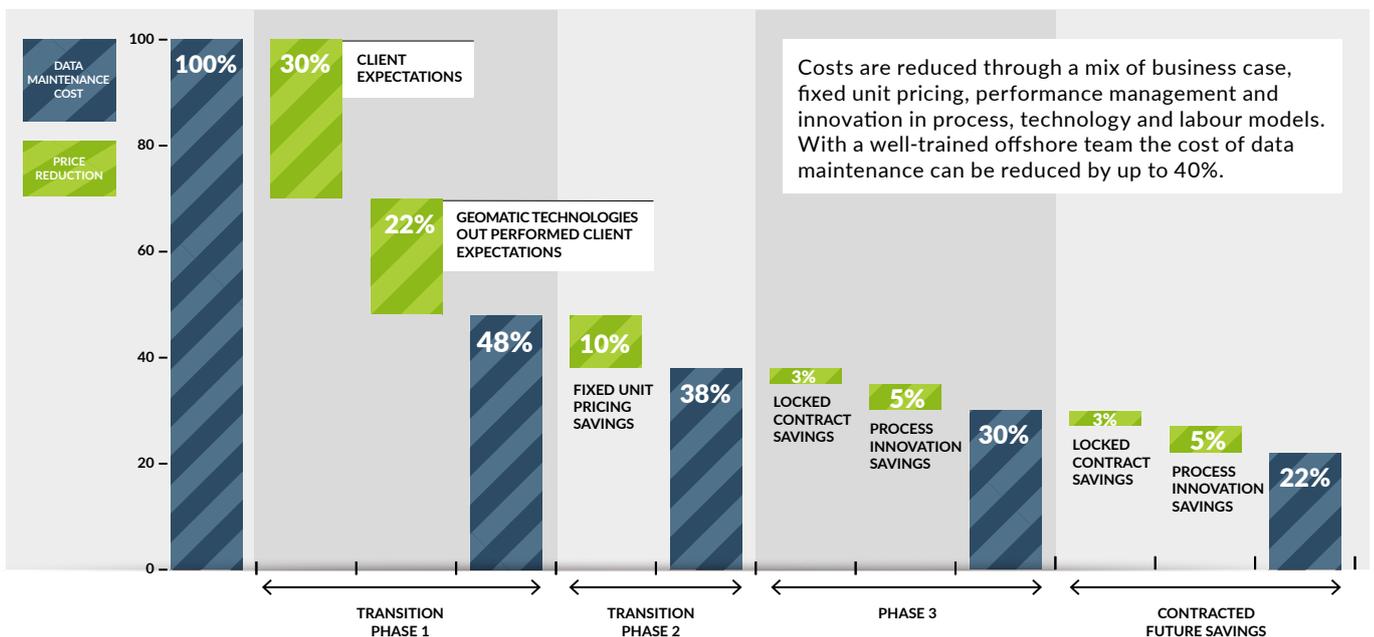
Our ethos of continuous improvement means that we are always looking for ways to ensure a close connection between what's going on in the field and the records in your GIS and asset management system.





DRIVING DOWN COST

Customer case study: millions in estimated annual savings



INFORMATION SECURITY

Geomatic Technologies ensures that offshore infrastructure and processes comply with your ICT security requirements through:

- secure remote desktop connections;
- workstations with up-to-date antivirus and desktop firewalls, unique user IDs and password controls, content-based filtering software for email and web traffic, and policy enforcement through Microsoft Active Directory Group Policies;
- servers with antivirus software installed, system security policies and access control enforced, with logging enabled, periodic log reviews performed and centralised patch management processes; and
- network architecture with security controls at each tier and monitoring of all connections to the virtual private network (VPN).

“

Between us here at Geomatic Technologies we've got thirty plus years experience of off-shoring data maintenance and transitioning businesses in the utilities sector—I've got total confidence in our team, both on and offshore.

”

Garry Beacroft,
Senior Manager – Data Maintenance
Geomatic Technologies



Data integrity for operational and strategic decision-making at a lower cost without risk to service.

That is our commitment.

FAST AND SMOOTH TRANSITION

Geomatic Technologies will work with your business to develop a mobilisation and transition plan covering activities, logistics, time frames, milestones and deliverables.

This together with our expertise, experience and large dedicated staff ensures a smooth and fast transition with no impact to quality. The benefits to your business are obvious—crews are not stranded in the field without the equipment or information they need to action tasks, management aren't diverted from running the business, customer response and emergency management will not be compromised.

BUSINESS AS USUAL

Geomatic Technologies provides a tailored service. Our analysts work with your teams up front on a rigorous definition of requirements to ensure we design a solution that will run smoothly in business as usual.

In fact we believe that it will be business better than usual. Our approach is innovative. We are always looking for opportunities to improve process design and contract management practices—improvements that we pass through to you as a lower cost of data maintenance. The design of our model also means that we take responsibility for contract and resource management, flexing to suit your business and network requirements and freeing up your staff for other business needs.

HOW WOULD THIS WORK?

With our expertise in project management, data analysis and maintenance and contract management you can be confident at every step from business case to business as usual. The Geomatic Technologies team will work closely with you to ensure a smooth transition.



“
The transition happened at a peak period leading up to Christmas. It was seamless. We even saw an improvement of service.
”

Glen Wood
Access Co-ordinator
AusNet Services

Geomatic Technologies' data maintenance model has been specially developed to meet the requirements of utilities and network owners. We know your business, we know data and we are committed to innovation. What this means for you is not only lower costs of data maintenance without risk to service—it means new opportunities to grow and optimise your business.

FOR MORE INFORMATION

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When it comes to the safety of our people, contractors and visitors, Zero injuries is the only acceptable target. We will not compromise on safety and we will not tolerate unsafe acts and behaviours. Select Solutions is committed to these safety beliefs.

Workplace injuries have a significant impact on our business. More importantly, workplace injuries have a major impact on our lives. missionZero and the strategy that underpins it defines acceptable safety behaviour in our workplaces.

Our safety vision is simple: **missionzero**



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